

Late Cancellation & Non-Attendance Fee Policy

We understand situations may arise where you are unable to attend your scheduled appointment. If this occurs, we respectfully ask you to provide a minimum of 5 hours' notice before your appointment by phoning our practice. We will happily reschedule your appointment.

If you cancel within the 5 hours, a fee of \$100 will apply. If you do not inform us and do not attend your scheduled appointment, a non-attendance fee of \$150 will apply. If you have a cancellation fee, it will require payment before you can schedule another appointment.

Our Skin Cancer Doctors want to be available for your needs and the needs of all their patients. When a patient does not attend a scheduled appointment, another patient loses the opportunity to be seen.

Thank you for being a valued patient and for your cooperation with this policy.